Supporting Ukraine through digital

This department of the Commission is working to support the digital and cultural sectors in Ukraine, help Ukrainians stay connected, and tackle disinformation.

The European Commission’s Directorate General for Communication Networks, Content and Technology (DG CNECT) is supporting Ukraine and Ukrainians through a variety of actions. The main objective of our work is to re-establish connectivity infrastructures, and ensure businesses can continue operating. This supports the wider work of the European Commission in tackling Russia’s military aggression.

Staying connected

It is essential that refugees fleeing Ukraine have access to affordable connectivity to keep in touch with family and friends, and find out the latest information. The European Commission and European Parliament helped to coordinate steps to ensure this with telecom operators from the EU and Ukraine. They issued a statement outlining coordinated efforts to secure and stabilise affordable or free roaming and international calls between the EU and Ukraine. Although the initial agreement was only for 3 months, the Commission has called on telecoms operators in the EU and Ukraine to prolong their agreement.

The Commission also authorised the national regulatory authority of Ukraine to participate in the Body of European Regulators for Electronic Communications (BEREC). BEREC’s aim is to ensure the consistent application of the electronic communications laws in Europe, notably via opinions and guidelines.
Supporting digital

The European Commission signed an agreement to associate Ukraine to the Digital Europe Programme in September 2022. Ukrainian businesses, organisations and public administrations will be able to benefit from the funding and support of the programme in areas such as supercomputing, artificial intelligence, and digital skills. They will also be able to participate in Digital Innovation Hubs - one-stop shops that help companies dynamically respond to the digital challenges and become more competitive.

The European Commission and French Presidency of the Council of the European Union organised an event on continued support for Ukraine’s digital sector at the Digital Assembly 2022, held on 21-22 June.

The Tech4UA event saw the launch of a digital tech hub for equipment donations to Ukraine. Based in Slovakia, the hub will reduce red tape at the border for companies donating equipment. Participants also agreed to offer EU-level coordination for technical support.

The Commission also launched the EUTech4Ukraine Futurium Community at the Digital Assembly. This community aims to bring together stakeholders, encourage discussions, and share information about new measures to support Ukrainian refugees, companies and government in the digital field.

Supporting Culture and learning

The European Competence Centre for cultural Heritage (4CH) worked with partners to create the Supporting Ukrainian Monuments initiative. This initiative helps to digitise and preserve Ukrainian cultural heritage for future generations.

Organised by Professor Franco Niccolucci, Director of VAST-LAB, the Save Ukrainian Monuments initiative is supported by the European Commission, the Ukrainian embassy to Italy, the Italian Ministry of Research and many Ukrainian ministers.

Levebee, an app developed with help from an EU-funded project, is now available in Ukrainian. This will support remote learning for children displaced by war. Its content includes, maths, and languages.

Find out more about actions to support culture

Tackling Disinformation

Disinformation is false or misleading content that is spread with an intention to deceive or secure economic or political gain, and which may cause public harm.

The European Commission has worked to tackle disinformation for some time, in particular with signatories of the code of practice on disinformation. The signatories are heavily involved in taking urgent action to limit disinformation related to the war in Ukraine.

Furthermore, the Commission introduced measures to suspend the broadcasting activities of Russia Today, Sputnik, Rossiya RTR/RTR Planeta, Rossiya 24/Russia 24, and TV Centre International in or directed at the EU. These state-owned, pro-Kremlin outlets are essential and instrumental in supporting Russia’s aggression against Ukraine and spreading disinformation.

Learn about wider EU support for Ukraine
EU sanctions against Russia
Contact the EU (also in Ukrainian and Russian)
Questions and answers: Supporting Ukraine
Roaming for Ukraine: operators continue providing more affordable and free calls to Ukrainian refugees

The joint statement between European and Ukrainian operators is allowing refugees fleeing the war in Ukraine to stay connected with family in Ukraine and with those across the European Union.
This week, the European Commission signed an agreement to associate Ukraine to the Digital Europe Programme. From now on, Ukrainian businesses, organisations, and public administrations will be able to access the calls from the Digital Europe Programme, which has an overall budget of €7.5 billion for the 2021-2027 period.

PRESS RELEASE | 07 July 2022
Commission calls on telecom operators to continue help refugees stay connected

It is essential that Ukrainians have access to affordable connectivity to stay in touch with their families and friends.

PRESS RELEASE | 22 June 2022
Digital Assembly 2022: A closer look into the digital future

At the Digital Assembly, held on 21 and 22 June in Toulouse, the European Commission and the French Presidency of the Council of the European Union have organised a session on continued support for Ukraine's digital sector.

Browse Actions to Support Ukraine
The European Union works with countries around the world and international organisations to ensure technology helps to improve lives everywhere.
As more countries are inspired by the European digital model, European companies have more opportunities to do business, creating more jobs for citizens.

Source URL: https://digital-strategy.ec.europa.eu/policies/support-ukraine