

## Future Government 2030+: Policy Implications and Recommendations

This report provides follow-up insights into the policy implications and offers a set of 57 recommendations, organised in nine policy areas. These stem from a process based on interviews with 20 stakeholders. The recommendations include a series of policy options and actions that could be implemented at different levels of governance systems.



Julia Ochsenhirt - Future Government 2030+

The **Future of Government project** started in autumn 2017 as a research project of the **Joint Research Centre** in collaboration with **Directorate General Communication Network and Technologies**. It explored how we can **rethink the social contract** according to the needs of today's society, what elements need to be **adjusted** to deliver value and good to people and society, what values we need to **improve** society, and how we can obtain a **new sense of responsibility**.

Following the "The Future of Government 2030+: A Citizen-Centric Perspective on New Government Models report", published on 6 March, the present follow-up report provides follow-up insights into the policy implications and **offers a set of 54 recommendations**, organised in nine policy areas.

The recommendations of this report include a series of policy options and actions that could be implemented at different levels of governance systems. Most importantly, they include essential elements to help us **build our future actions** on digital government and address foundational governance challenges of the **modern online world** (i.e regulation of AI ) in the following 9 axes:

1. **Democracy and power relations**: creating clear strategies towards full adoption of open government
2. **Participatory culture and deliberation**: skilled and equipped public administration and allocation of resources to include citizens in decision-making
3. **Political trust**: new participatory governance mechanisms to raise citizens' trust
4. **Regulation**: regulation on technology should follow discussion on values with full observance of fundamental rights
5. **Public-Private relationship**: better synergies between public and private sectors, collaboration with young social entrepreneurs to face forthcoming challenges
6. **Public services**: modular and adaptable public services, support Member States in ensuring equal access to technology
7. **Education and literacy**: increase digital data literacy, critical thinking and education reforms in accordance to the needs of job markets
8. **Big data and artificial intelligence**: ensure ethical use of technology, focus on technologies' public value, explore ways to use technology for more efficient policy-making
9. **Redesign and new skills for public administration**: constant re-evaluation of public servants' skills, foresight development, modernisation of recruitment processes, more agile forms of working.

As these recommendations have shown, **collaboration** is needed across different policy fields and they should be acted upon as integrated package. The majority of recommendations is intended for the EU policymakers but their implementation could be more **effective** if done through lower levels of governance, eg. **local, regional or even national**.

<http://publications.jrc.ec.europa.eu/repository/bitstream/JRC117971/kjna29853en...>

## Related topics

Creating a digital society  
Digital Skills  
Open Government  
Smart cities  
eGovernment

---

### Source URL:

<https://digital-strategy.ec.europa.eu/library/future-government-2030-policy-implications-and-recommendations>