Europeans pay lower and limited charges for Intra-EU calls, or calling other EU countries.

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The prices of International communications within the EU are capped and calling from one EU country on a landline or mobile to another EU country, costs a maximum amount of €0,19 per minute (+ VAT) and €0,06 per SMS (+ VAT).

Intra-EU communication caps

Intra-EU communication caps apply from 15 May 2019. This means any retail price charged to consumers for regulated intra-EU communications shall not exceed €0,19 (+ VAT) per minute for calls and €0,06 (+ VAT) per SMS message.

The regulation introducing intra-EU caps ensures that these rules will not distort competition, innovation and investment. That means that NRAs may, in exceptional circumstances, grant a derogation from the price regulation of intra-EU communications. The derogation is intended for exceptional circumstances, where the application of the price-caps would significantly impact a provider's capacity to sustain its existing prices for domestic communications.

The cap applies to calls and SMS from one EU Member State to other EU Member States plus Iceland, Liechtenstein and Norway. For calls and SMS originating in Norway, Iceland and Liechtenstein the
rules are applicable from the date they are incorporated in the EEA agreement.

**Intra-EU communications in the past**

The new rules will ensure that consumers are protected from excessive prices for intra-EU communications. In the past, the prices of these services to call abroad in the EU, in some Member States, largely exceeded the prices for domestic calls and there were significant price differences between EU countries.

Before Intra-EU communications were capped, the average standard price of a fixed or mobile intra-EU call tended to be three times higher than the standard price of a domestic call. While the standard price of an intra-EU SMS was more than twice as expensive as a domestic one. In some cases the standard price of an intra-EU call was up to ten times higher than the standard price for domestic calls.

_Intra-EU calls: Questions and answers_
Follow the latest progress and learn more about getting involved.

- Follow the Commission's work on connectivity @connectivityEU (https://twitter.com/connectivityEU)

**Latest News**

PRESS RELEASE | 14 December 2023

The Commission has adopted this week the amendment of the Digital Europe work programmes for
2024, assigning €762.7 million in funding for digital solutions to benefit citizens, public administrations, and businesses.

DIGIBYTE | 14 December 2023
**Over €760 million investment from the Digital Europe Programme for Europe’s digital transition and cybersecurity**

The European Commission has adopted the amendment of the Digital Europe Programme Work Programmes 2023-2024

PRESS RELEASE | 05 December 2023
**Commission approves up to €1.2 billion of State aid by seven Member States for an Important Project of Common European Interest in cloud and edge computing technologies**

The Commission has approved, under EU State aid rules, an Important Project of Common European Interest (‘IPCEI’) to support research, development and first industrial deployment of advanced cloud and edge computing technologies across multiple providers in Europe.

PRESS RELEASE | 24 November 2023
**EU and Canada launch Digital Partnership to strengthen strategic cooperation**

Today, the EU and Canada strengthened their relationship as strategic and like-minded partners in the digital field.

Browse Connectivity
The EU’s goal is for Europe to be the most connected continent by 2030.
EU rules enshrine the principle of open Internet access: internet traffic shall be treated without discrimination, blocking, throttling or prioritisation.


ICT specifications ensure that products can connect and interoperate with each other, boosting innovation, and keeping ICT markets open and competitive.


The EU's electronic communications policy improves competition, drives innovation, and boosts consumer rights within the European single market.


The connectivity toolbox offers guidance for the deployment of fibre and 5G networks. These networks will offer significant economic opportunities.


Wireless communications, via public or private networks, use radio spectrum, i.e. a range of radio waves, to carry information. Such communication can be between people, people and machines or systems (“things” more general) or between things. In this context, radio spectrum is...

[5G](https://digital-strategy.ec.europa.eu/en/policies/5g)

5G is the critical new generation network technology that will enable innovation and support the digital transformation.


Need help? 112 is your life-saving number! 112 is the European emergency phone number, available everywhere in the EU, free of charge.


As you travel across the EU, you can use your phone to call, text and use data just like you do at home. The minutes of calls, SMS and data that you use abroad in the EU are charged the same as at home.
Satellite broadband is available to provide fast internet connectivity throughout every EU country.

Support for Broadband rollout

The European Commission is supporting EU businesses, project managers and authorities in increasing network coverage to reach the EU’s Gigabit Society goals.

Source URL: https://digital-strategy.ec.europa.eu/policies/intra-eu-calls