Digital Service Infrastructure for making a better and safer internet for kids

- Opening: 10 September 2018

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  Closing: 10 September 2018

The European Commission is calling for tenders for services that help make the Internet a trusted environment for children and young people through actions that empower and protect them online, and to tackle the dissemination of online child sexual abuse material.

Building on the existing Safer Internet Digital Service Infrastructure, the overall objective is to continue supporting the coordination, maintenance and further deployment of the BIK core service platform providing access to online child-safety related content and resources.

The Call for tenders is divided into two lots:

Lot 1 – Core service platform that will cater to the needs of a community of Safer Internet Centres and support them in the delivery of online safety services

Tasks to be undertaken include:

- maintenance and design of improvements and new functionalities of a single entry point to

online tools, resources and services for the community of Safer Internet Centres (SICs) to collaborate on resource development and assess and exchange good practices, materials and services in support of awareness raising and teaching online safety;

- operation of a pan-European central point of access for the general public and stakeholders to information, guidance and resources on issues and policies related to children's use of digital technologies and services including referrals to high-quality resources for children (BIK portal);
- development of tutorials and training opportunities for the SICs; and support stakeholder outreach by organising pan-European events involving policymakers, industry, researchers, NGOs and youth.

Lot 2 – Core service platform that will provide technical solutions to support hotline transactions and the removal of online child sexual abuse material.

Tasks to be undertaken include:

- operation, maintenance and further deployment of a system for automatic takedown monitoring and exchange of URLs of online child sexual abuse material (CSAM) between hotlines; and gathering of robust and reliable data in order to provide an accurate statistical picture of CSAM hosting online;
- operation, maintenance and further improvement of the functionalities provided by the ICCAM system with an objective to enhance capabilities of hotlines to identify, assess, classify and remove CSAM in cooperation with other hotlines, law enforcement and hosting ISPs.

The time limit to send your tender is **15/10/18 16h00**. For additional information and relevant documentation please have a look at the call for tenders' details on TED eTendering

Related topics

Better Internet for Kids
Strengthening trust and security

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