

Learn about eIDAS

The eIDAS knowledge and learning programme provides information and assistance for businesses on the use of electronic identification (eID) and trust services.



eIDAS interactive tool

The eIDAS interactive tool provides an opportunity for business to test out electronic identification (eID) and trust services in a simulated environment. It aims to show the user the benefits of using the eIDAS solutions through real life business applications in different sectors.

Should you experience any technical problems whilst using the tool, please contact us on the following email address: CNECT-H4@ec.europa.eu

Open the interactive tool

Disclaimer: The scenarios used in this tool are fictitious; any similarities to real life people or business are purely coincidental. The simulations used to represent electronic identification (eID) and trust service solutions have been chosen to best explain the benefits and use of these solutions to the user in a simulated environment; any similarities to existing solutions on the market is purely coincidental. In some cases (such as eID), the simulations are based on future scenarios where the possibility of implementing the solution depends on specific aspects, such as the notification of national eID schemes to the European Commission and the country's decision to open their national scheme to the private sector.

eIDAS knowledge and learning programme

The eIDAS knowledge and learning programme consists of a series of webinars and supporting reading material.

The webinars focus on an introduction to the eIDAS Regulation and on the main eID and trust service solutions (e.g. eSignatures, eSeals, eTimestamps, website authentication certificates and electronic registered delivery services). In later webinars, discussions focused on the use of eIDAS solutions in different sectors, providing real life examples and experiences from representatives of European businesses.

The webinars can be seen below:

Webinar 1: Using eIDAS for SME business

Description: This webinar aimed to present the resources that have been developed on the eIDAS for SMEs web page so that multipliers, such as business associations and chambers of Commerce, and service providers can use and share them among their networks.

Participants were shown the eIDAS interactive tool, which allows users to test eID and trust service solutions in a simulated environment. Participants were also shown other SME-focused material on eID and trust services such as infographics, videos, checklists and a guidebook. The aim was to help participants to share and use these resources with their contacts and potential clients and to communicate the benefits that eID and trust service solutions can bring to European businesses.

[View webinar recording and presentation](#)

Webinar 2: How electronic identification (eID) can benefit SME businesses

Description: This webinar focused on giving a general introduction to the eIDAS Regulation and eID and trust service solutions. It highlighted the business benefits of using eID.

The latter part of the webinar focused on eID and how it can be introduced into business processes. An example of the successful implementation of an eID system was also presented.

[View webinar recording and presentation](#)

[Download accompanying course material for webinar 2 \(pdf\)](#)

Webinar 3: How trust services can benefit SME businesses

Description: This webinar focused on each of the trust services (eSignature, Electronic Registered Delivery Service (ERDS), eSeal, eTimestamp and website authentication solutions) in more detail, highlighting the individual business benefits of each of them.

The latter part of the webinar focused on trust services and how they can be introduced into business processes. An example of the successful implementation of a trust service solution was also presented.

[View webinar recording and presentation](#)

[Download accompanying course material for webinar 3 \(pdf\)](#)

Webinar 4: The benefits of eID and trust services in the financial services sector

Description: This webinar aimed to demonstrate the benefits of introducing eIDAS solutions into your daily business in the financial services sector, focusing on:

- specific applications
- benefits for SMEs in the financial sector: productivity gains, customer experience
- practical examples of implementation

[View webinar recording and presentation](#)

[Download accompanying course material for webinar 4 \(pdf\)](#)

Webinar 5: The benefits of eID and trust services in the online retail sector

Description: This webinar aimed to demonstrate the added value of introducing eIDAS solutions into your daily business in the online retail sector, focusing on:

- specific applications
- benefits for SMEs in the online retail sector: productivity gains, customer experience
- practical examples of implementation

[View webinar recording and presentation](#)

[Download accompanying course material for webinar 5 \(pdf\)](#)

Webinar 6: The benefits of eID and trust services in the transport sector

Description: This webinar aimed to demonstrate the added value of introducing eIDAS solutions into your daily business in the transport sector, focusing on:

- specific applications
- benefits for SMEs in the transport sector: productivity gains, customer experience
- practical examples of implementation

[View webinar recording and presentation](#)

[Download accompanying course material for webinar 6 \(pdf\)](#)

Webinar 7: The benefits of eID and trust services in the professional services sector

Description: This webinar aims to demonstrate the added value of introducing eIDAS solutions into your daily business in the professional services sector, focusing on:

- specific applications
- benefits for SMEs in the professional services sector: productivity gains, customer experience
- practical examples of implementation

[View webinar recording and presentation](#)

[Download accompanying course material for webinar 7](#)

Questions and answers on eIDAS Regulation

Questions and answers on trust services

EU Trusted List of Trust Service Providers (browser)

EU Trusted List of Trust Service Providers (machine readable format - xml)

Latest

PRESS RELEASE | 03 June 2021

Commission proposes a trusted and secure Digital Identity for all Europeans

The Commission has proposed a framework for a European Digital Identity which will be available to all EU citizens, residents, and businesses in the EU.

Citizens will be able to prove their identity and share electronic documents from their European Digital Identity wallets with the click of a button on their phone. They will be able to access online services with their national digital identification, which will be recognised throughout Europe. Very large platforms will be required to accept the use of European Digital Identity wallets upon request of the user, for example to prove their age

DIGIBYTE | 24 July 2020

Digital identity and trust: Commission launches public consultation on the eIDAS Regulation

The Commission has launched a public consultation on the revision of the rules on electronic identification and trust services for electronic transactions in the internal market, the eIDAS Regulation.

PRESS RELEASE | 05 March 2020

Eurobarometer survey shows support for sustainability and data sharing

Europeans want their digital devices to be easier to repair or recycle and are willing to share their personal information to improve public services, as a special Eurobarometer survey shows. The survey measured attitudes towards the impact of digitalisation on daily lives of Europeans in 27 EU Member States and the United Kingdom. It covers several different areas including digitalisation and the environment, sharing personal information, disinformation, digital skills and the use of digital ID.

DIGIBYTE | 20 November 2018

EU Blockchain Roundtable paves the way for Europe to lead in blockchain technologies

The EU Blockchain Roundtable: "Bringing industries together for Europe to lead in blockchain technologies" took place on 20 November in Brussels in presence of the

Commissioner for Digital Economy and Society, Mariya Gabriel and the Director-General for Communications Networks, Content and Technology, Roberto Viola. The Roundtable's objective is to gather support among EU industry leaders and policy makers for a comprehensive EU strategy to boost innovation and exploitation of blockchain technology.

Browse Trust services and eidentification

Related Content

Big Picture

eIDAS Regulation

eIDAS is a key enabler for secure cross-border transactions.

See Also

Discover eIDAS

Take advantage of cross-border business opportunities to increase the efficiency and security of your business and improve user experience.

eIDAS Observatory

The eIDAS Observatory is a group of stakeholders who discuss issues relating to the eIDAS regulation and facilitate cross-border trust services and eID.

Source URL: <https://digital-strategy.ec.europa.eu/policies/learn-about-eidas>